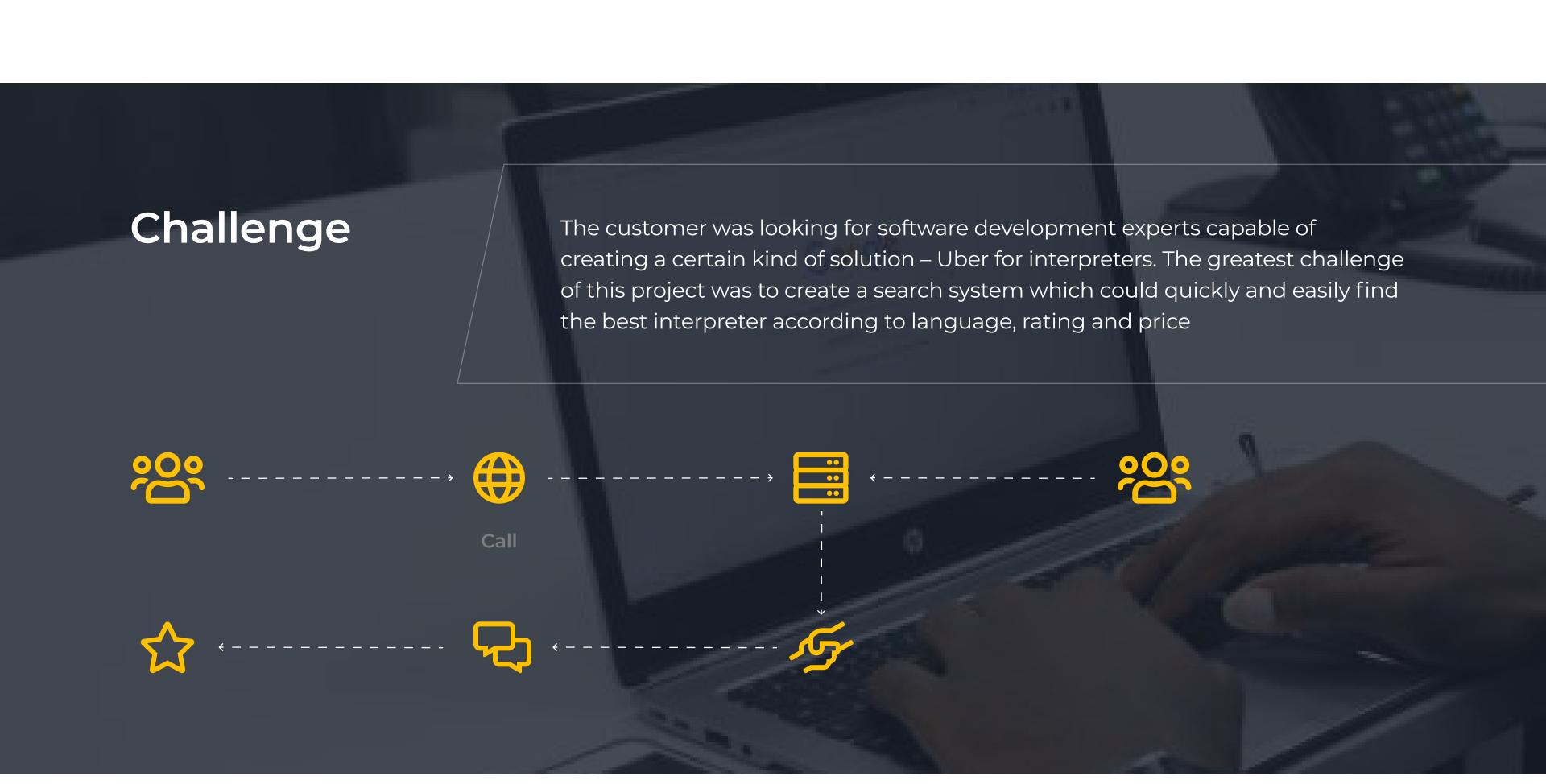


## The software is invaluable for everyday situations:

- Bargaining with sales people overseas
- Negotiating prices with taxi drivers
- Asking strangers for directions, to name a few



## Solution

The team worked with a task router, which made the search very efficient. While working on this project, \*instinctools closely cooperated with the remote front-end team. Due to the nature of the product and constantly changing requirements, many product aspects had to be designed and formalized in parallel with the development. Therefore, Scrum was chosen to make the development process flexible and efficient for all of the parties involved

## Key features

The software that was developed has the following features:



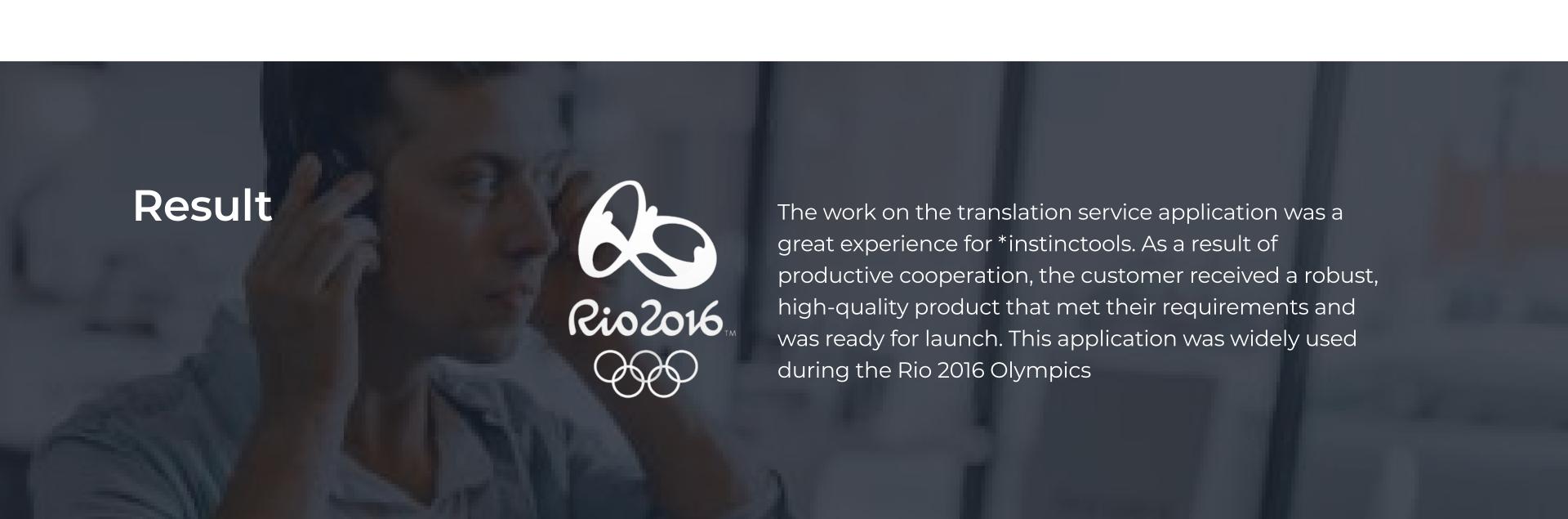
Possibility to connect the user with an assistant who speaks the required language by clicking the Call button



After the conversation, there's an option to rate the interpreter



Live interpreting services offered by the solution. The person on the other end of the line does everything possible to make sure that the original message is understood



## **Technologies**











PHP

Redis

PostgreSQL

AWS

Twilio